



TRANSPORTATION ELIGIBILITY

- Patients must have exhausted all other means of community medical transportation services.
- Patient must be physically able to get in and out of the vehicle without assistance, or be accompanied by a family member, guardian or medical assistant to help the patient.
- Transportation appointments must be confirmed or canceled within 48 hours of the scheduled pickup. Call or text (410) 548-2471.



TRANSPORTATION SERVICES

Providing non-emergency transportation for eligible CHC patients to and from their appointments with Chesapeake Health Care providers.



DON'T MISS YOUR APPOINTMENTS

We want to make sure you get to your appointment to get the care you need! We offer non-emergency transportation for our patients who don't have any other means to make their appointment with Chesapeake Health Care providers of:

- Adult Medicine
- Pediatrics
- Dental
- Behavioral Health
- OB/GYN

CONTACT US

CHESAPEAKE HEALTH CARE
Transportation Department

transportation@chesapeakehc.org
Call or text our Transportation Line
(410) 548-2471

SCHEDULING TRANSPORTATION

- When the office schedules your appointment, please verify with our staff they are also scheduling transportation for you.
- Always update the office of care and Transportation Dept. with any changes to your address or phone number.
- If you are canceling your appointment, please also contact Transportation to cancel your ride.



TRANSPORTATION



CONFIRMING YOUR RIDE

- To confirm your appointment, click the text link sent to you two days before your appointment. Or you may call or text the Transportation Dept. at 410-548-2471.
- If you do not confirm your appointment, you risk the cancelation of your ride.
- Your pickup time is only an estimate. Please be ready 10 minutes early & prepare to wait 10 minutes after your scheduled pick-up time.
- If you have provided your cell phone number, you may Track Your Ride with a link provided to you through text the day of your appointment.
- Patients who miss their scheduled ride more than twice will have a 12-month suspension of transportation services.

Our friendly drivers are here to help you get to and from your Chesapeake Health Care appointments.

We can provide you with transportation to your scheduled appointments when all other means of transportation have been exhausted.

Serving Chesapeake Health Care patients who live in Wicomico, Somerset, or Worcester County.



www.ChesapeakeHC.org