

## Website Terms of Use

**Effective Date:** March 31, 2026

These Terms of Use (“Terms”) govern your access to, and use of the public website located at <https://www.chesapeakehc.org> (the “Website”), which is owned and operated by Three Lower Counties Community Services, Inc. dba: Chesapeake Health Care (“CHC,” “we,” “us,” or “our”). By accessing or using this Website, you agree to these Terms. If you do not agree, please do not use the Website.

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### 1. Informational Use Only / No Medical Advice

This Website is provided for **general informational purposes only**. The information on this Website is **not medical advice** and is not intended to replace consultation with a qualified healthcare provider.

Use of this Website does **not** create a provider–patient relationship.

**Do not use this Website for medical emergencies.** If you have a medical emergency, call **911** or go to the nearest emergency room.

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### 2. Website Access and Availability

We strive to keep the Website accurate and available; however, we do not guarantee uninterrupted access, error-free content, or that the Website will always be available. We may modify, suspend, or discontinue any part of the Website at any time without notice.

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### 3. Intellectual Property

All content on this Website—including text, graphics, logos, images, and overall design—is owned by or licensed to Chesapeake Health Care and is protected by applicable intellectual property laws.

You may view, download, and print content for **personal, non-commercial use only**. You may not reproduce, distribute, modify, or use Website content for commercial purposes without prior written permission from Chesapeake Health Care.

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### 4. Links to Third-Party Sites

This Website may include links to third-party websites for convenience or informational purposes. Chesapeake Health Care does not control or endorse those websites and is not responsible for their content, accuracy, or privacy practices.

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## 5. Privacy

Your use of this Website is subject to our **Privacy Policy**, which explains how information is collected and used.

Privacy Policy:

<https://www.chesapeakehc.org/privacy-policy/>

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## 6. SMS Messaging Terms (10DLC Compliance)

By providing your mobile phone number to Chesapeake Health Care, you may **opt-in** to receive **SMS (text) messages** from us. Consent may be provided by checking an authorization box, completing a form that includes SMS consent language, providing a mobile number during registration, or through other comparable interactions.

These messages may include, but are not limited to:

- Appointment reminders
- Care-related notifications
- Billing or administrative messages
- Health center updates

### SMS Program Details

- **Message frequency may vary**
- **Message and data rates may apply**
- **Consent to receive SMS messages is not a condition of receiving care or services**
- **Your mobile number will not be shared with third parties for marketing purposes**

### Opt-Out and Help

- To opt out at any time, reply **STOP**

- For help, reply **HELP** or call **410-749-1015**

By opting in to SMS messaging, you acknowledge and agree to these SMS terms.

For information on how Chesapeake Health Care collects, uses, protects, and retains your mobile phone number and related personal information, please review our Privacy Policy at <https://www.chesapeakehc.org/privacy-policy/>.

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## **7. Limitation of Liability**

To the fullest extent permitted by law, Chesapeake Health Care is not liable for damages arising from your use of—or inability to use—this Website, including indirect, incidental, or consequential damages.

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## **8. Governing Law**

These Terms are governed by the laws of the **State of Maryland**, without regard to conflict-of-law principles.

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## **9. Changes to These Terms**

We may update these Terms from time to time. Any changes will be posted on this page with an updated effective date. Continued use of the Website constitutes acceptance of the revised Terms.

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## **10. Contact Information**

If you have questions about these Terms, please contact:

**Chesapeake Health Care**  
32033 Beaver Run Drive  
Salisbury, MD 21804  
Phone: **410-749-1015**